

GUJARAT TECHNOLOGICAL UNIVERSITY**BHMCT - SEMESTER- VII EXAMINATION – WINTER 2023****Subject Code:173304****Date:08-12-2023****Subject Name:Aviation and Cruise Line Operation****Time:10:30 AM TO 01:00 PM****Total Marks:70****Instructions:**

1. Attempt all questions.
2. Make suitable assumptions wherever necessary.
3. Figures to the right indicate full marks.
4. Simple and non-programmable scientific calculators are allowed.

- Q.1** (a) What do you understand about Airline Passenger Marketing? **03**
 (b) Give a short introduction to flight Operation. **04**
 (c) Explain the Airline market segmentation in detail. **07**
- Q.2** (a) Explain the structure of the Airline industry. **03**
 (b) What do you understand by air carrier accounting? **04**
 (c) What do you understand about airline pricing and demand? **07**
- OR**
- (c) What are the key marketing techniques for cruise designers and developers? **07**
- Q.3** (a) Enlist the major and national carriers. **03**
 (b) Tell us about the identification code for flight operations. **04**
 (c) What is the safety regulation for flight operations? **07**
- OR**
- Q.3** (a) What is the role of HRM in aviation? **03**
 (b) Briefly explain the topology of the cruise product. **04**
 (c) What do you consider travel tip for cruisers **07**
- Q.4** (a) What are the airline designators? **03**
 (b) Name a few international cruise liners. **04**
 (c) What is the procedural requirement for airline certification? **07**
- OR**
- Q.4** (a) Tell us the significance of Cruise liners. **03**
 (b) What are the attributes of Crew members in the aviation field? **04**
 (c) What are the issues with air operators' permits? **07**
- Q.5** (a) Explain the term 'Cruise along Ganges' **03**
 (b) Neatly draw the physical layout of a cruise. **04**
 (c) What do you understand by No-frill airfare & survey warfare? **07**
- OR**
- Q.5** (a) Short note on overview of 'Cruise Market'. **03**
 (b) Enlist the SOP for the cruise liners. **04**
 (c) Describe the duty & responsibility of cruise operators. **07**
