

GUJARAT TECHNOLOGICAL UNIVERSITY
MBA – SEMESTER –I-EXAMINATION – WINTER-2022

Subject Code: 1519604**Date: 24/02/2023****Subject Name: Organizational Behaviour****Time:10:30 AM TO 01:30 PM****Total Marks: 70****Instructions:**

1. Attempt all questions.
2. Make suitable assumptions wherever necessary.
3. Figures to the right indicate full marks.
4. Use of simple calculators and non-programmable scientific calculators are permitted.

Q. No.	Question Text and Description	Marks
Q.1	Define the terms based on concepts of theory/practical <ol style="list-style-type: none"> a. Stereotyping b. Perception c. Organizational Culture d. Interpersonal Conflicts e. Stress f. Motivation g. Group Think 	14
Q.2	(a) Explain the term organizational behaviour. Explain the fundamental concepts of organizational behaviour in detail.	07
	(b) “Can attitude firm the personality? If yes explain. If No, why? Give the reasons.	07
OR		
Q.2	(b) Define Motivation. Discuss salient features of Herzberg's theory of motivation with suitable illustrations.	07
Q.3	(a) Briefly explain about personality and its types and factor influencing personality with suitable examples.	07
	(b) Defines the term ‘perception’ and explains perception process with examples.	07
OR		
Q.3	(a) “It’s is remarked that attitudes shape the personality of an individual”. Comment.	07
	(b) What are the primary characteristics of organizational culture?	07
Q.4	(a) What is group life cycle? Discuss the stages of group life cycle.	07
	(b) Briefly explain the ego states and transactional analysis with examples.	07

OR

- Q.4** (a) “Positive self-esteem is significant to overcome the stress” – Justify. **07**
- (b) Does leaders misuse the powers? Discuss with suitable points. **07**

Q. 5 **CASE STUDY:**

Raman has been a clerk in a business firm for over a decade. He feels that he has been doing his job efficiently. However, the promotion to a supervisory position, which he has been expecting has never materialized. He feels sad about it and a little angry with his manager, Raji, who is responsible for promotions.

Raman feels that a deserving promotion has been denied to him and he attributes it to the fact that Raji belongs to a community different from his. This feeling has gone to such an extent that Raman has become somewhat negligent in his work. He keeps a book of poems which he quietly reads in the office in moments of dullness. He has even begun to write poems- a practice of his college days and now he does so even in his office occasionally and delights in it. He even chair of the sub editor of a magazine which has published two of his poems of him (by a nick name).

- (a) Analyze the feelings and behavior of Raman in light of your knowledge of personality, perception and attitudes. **07**
- (b) What do you feel about the attitude of Raji? **07**

OR

- (a) What steps the management could take in case of Raman. **07**
- (b) What if you were in the place of Raman? What would be your decision? **07**
