

**GUJARAT TECHNOLOGICAL UNIVERSITY****MBA(INTEGRATED)- SEMESTER- VII EXAMINATION – WINTER 2020****Subject Code:2577131****Date:02/01/2021****Subject Name:Change Management and Organization Development****Time:10:30 AM to 12:30 AM****Total Marks: 47****Instructions:**

1. Attempt any **THREE** questions from Q1 to Q6.
2. **Q7 is compulsory.**
3. **Make suitable assumptions wherever necessary.**
4. **Figures to the right indicate full marks.**

- Q.1** (a) What is the Organization Development? Explain the characteristics of its. **07**  
(b) Enumerate the basic Diagnosis models & explain in brief. **07**
- Q.2** (a) Identify the five stages of organization development. **07**  
(b) What strategies can be used in gaining acceptance for an OD program? **07**
- Q.3** (a) How OD is different from change management. **07**  
(b) What do you mean by stress management? Explain the major sources of stress in modern competitive world. **07**
- Q.4** (a) Identify the characteristics of an effective team. **07**  
(b) Explain the concept of “Organization iceberg” approach to OD with the help of diagram. **07**
- Q.5** (a) What do you mean by Job design? Explain job characteristic of Theory of job design. **07**  
(b) Write a detail note on future trends in organization development. **07**
- Q.6** (a) What is Total Quality Management? Support your answer with suitable example. **07**  
(b) What do you mean by strategic change management? How is it useful to OD practitioner? **07**
- Q.7** (a) Discuss the strategies for planned organization change. **05**
- OR**
- Q.7** (a) Write a short note on high performance system. **05**

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