

GUJARAT TECHNOLOGICAL UNIVERSITY**BHMCT- SEMESTER-V EXAMINATION – WINTER 2020****Subject Code:153304****Date:29/01/2021****Subject Name:Human Resource Management****Time:10:30 AM TO 12:30 PM****Total Marks: 56****Instructions:**

1. Attempt any FOUR questions out of EIGHT questions.
2. Make suitable assumptions wherever necessary.
3. Figures to the right indicate full marks.

	MARKS
Q.1 (a) Define - Conflict management	03
(b) Mention the Job evaluation techniques.	04
(c) Explain the functions of human resource manager.	07
Q.2 (a) Short note on Trade Union	03
(b) Write a short note: H.R.Policies.	04
(c) Write the meaning of Recruitment and steps in Recruitment.	07
Q.3 (a) Explain the term Grievance Handling	03
(b) Discuss the importance of workers participation.	04
(c) What is retirement? What are the benefits of retirement?	07
Q.4 (a) Difference between Direct and Indirect cost	03
(b) Design a Salary slip for an employee working in hotel.	04
(c) State different Incentive Plans	07
Q.5 (a) Write the meaning of Selection	03
(b) Write a short note: fringe benefit	04
(c) Mention the difference between orientation and training.	07
Q.6 (a) Importance of Morale.	03
(b) Define Safety, Health and security	04
(c) Discuss the current challenges faced by an HRM department.	07
Q.7 (a) Write a note on Induction.	03
(b) Discuss the importance of Job satisfaction for an employee.	04
(c) Prepare a advertisement for newspaper mention the Job description and Job specification for a Front office manager of a restaurant	07
Q.8 (a) Define Labour Turn over.	03
(b) What is Job analysis? How it is helpful to H.R.Manager?	04
(c) What is compensation? How to develop the sound compensation process?	07
