

Seat No.: _____

Enrolment No. _____

GUJARAT TECHNOLOGICAL UNIVERSITY**BHMCT - SEMESTER- V EXAMINATION – WINTER 2019****Subject Code: 153304****Date: 18/11/2019****Subject Name: Human Resource Management****Time: 10:30 AM TO 01:00 PM****Total Marks: 70****Instructions:**

1. Attempt all questions.
2. Make suitable assumptions wherever necessary.
3. Figures to the right indicate full marks.

			MARKS
Q.1*	(a)	Define HRM and list the functions of HRM.	03
	(b)	Discuss some common HR policies in Hotel Industry.	04
	(c)	Explain in detail the recruitment process.	07
Q.2	(a)	Define Induction.	03
	(b)	Explain types of recruitment.	04
	(c)	Why is the Human resources planning important?	07
		OR	
	(c)	Explain various steps in selection process.	07
Q.3	(a)	Define fringe benefit.	03
	(b)	What is Labour turnover?	04
	(c)	What are the various methods of performance appraisal?	07
		OR	
Q.3	(a)	Define man power planning.	03
	(b)	Discuss steps in training process.	04
	(c)	What is the role of performance appraisal in training decision?	07
Q.4	(a)	Define trade union.	03
	(b)	What are various components of Fair Wage ?	04
	(c)	Elaborate Fringe Benefit along with its components.	07
		OR	
Q.4	(a)	Define conflict.	03
	(b)	What is different type of selection exams?	04
	(c)	What is the role and duties of trade union ?	07
Q.5	(a)	What is mean by wages and salary administration?	03
	(b)	What is mean by Labour welfare and Social Security?	04
	(c)	What the significance of Human resource Management is in today's world.	07
		OR	
Q.5	(a)	Define discipline.	03
	(b)	What are the different incentives plans?	04
	(c)	What is the importance of human resource planning in Hotel Industry?	07