

**GUJARAT TECHNOLOGICAL UNIVERSITY**  
**MBA INTEGRATED SEMESTER-VII-EXAMINATION-SUMMER-2025**

**Subject Code: 2577131****Date: 16-05-2025****Subject Name: Change Management and Organization Development****Time: 02:30 PM TO 05:30 PM****Total Marks: 70****Instructions:**

1. Attempt all questions.
2. Make suitable assumptions wherever necessary.
3. Figures to the right indicate full marks.
4. Use of simple calculators and non-programmable scientific calculators are permitted.

- Q.1** (a) What is change? Why it is important to manage change? **07**  
(b) What are the forces of change? **07**
- Q.2** (a) Why do people resist to change? How will you address resistance to change? **07**  
(b) List-out various models of change and explain any three in detail. **07**
- OR**
- (b) Write a detailed note on the impact of Change. **07**
- Q.3** (a) What is OD? What are the nature and assumptions for OD? **07**  
(b) Explain 5 stage model of OD in detail **07**
- OR**
- Q.3** (a) Who is OD Practitioner? Elaborate on the Role of OD practitioners. **07**  
(b) What is Client Practitioner relationship? Explain its formation process in detail **07**
- Q.4** (a) What is the process of diagnosis? Explain with suitable illustration. **07**  
(b) Write a note on Data collection Methods of obtaining diagnosis information. **07**
- OR**
- Q.4** (a) What is Process Intervention? Explain Group Process in detail. **07**  
(b) What is TQM? What are the 8 pillars of TQM process? **07**
- Q.5** (a) Write a note on High-performing system **07**  
(b) Explain Career Life Planning Interventions **07**
- OR**
- Q.5** (a) Is OD a trend or Fade? Give your views. **07**  
(b) What is Organizational Transformation? How an organization can achieve the same? **07**

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