

**GUJARAT TECHNOLOGICAL UNIVERSITY****BHMCT - SEMESTER-VI EXAMINATION – SUMMER 2022****Subject Code:163302****Date:04-06-2022****Subject Name:Room Division Management - I****Time:10:30 AM TO 01:00 PM****Total Marks: 70****Instructions:**

1. Attempt all questions.
2. Make suitable assumptions wherever necessary.
3. Figures to the right indicate full marks.
4. Simple and non-programmable scientific calculators are allowed.

	MARKS
<b>Q.1</b>	
(a) Define PAR.	<b>03</b>
(b) Explain wash cycle.	<b>04</b>
(c) Draw a neat layout of a linen room and Explain.	<b>07</b>
<b>Q.2</b>	
(a) Enlist and explain three machine required for laundry.	<b>03</b>
(b) Compare the merit and demerits of an OPL.	<b>04</b>
(c) Discuss in details the advantage & disadvantage of PMS in Hotel	<b>07</b>
<b>OR</b>	
(c) Differentiate between:-	<b>07</b>
i)fixed budget and flexible budget	
ii)rack rate and special rate	
<b>Q.3</b>	
(a) Discuss various steps of a “check-out” procedure.	<b>03</b>
(b) What strategies will you adopt when room demand is low.	<b>04</b>
(c) Draw a neat diagram of guest cycle. Explain each stage with activities involved.	<b>07</b>
<b>OR</b>	
<b>Q.3</b>	
(a) Write down the intra department of front office.	<b>03</b>
(b) Write down the four name of ecotels.	<b>04</b>
(c) Explain five globes of ecotels.	<b>07</b>
<b>Q.4</b>	
(a) What are the policy of government in regards to ecotourism development.	<b>03</b>
(b) Write down the bedding types.	<b>04</b>
(c) Write down the cleaning agents name and where it is used.	<b>07</b>
<b>OR</b>	
<b>Q.4</b>	
(a) Write down the elements of design.	<b>03</b>
(b) Explain different floors.	<b>04</b>
(c) Write down the advantage of carpet and how we should care of carpets.	<b>07</b>
<b>Q.5</b>	
(a) Write down the different registers maintained in housekeeping.	<b>03</b>
(b) What do you mean by pest control.	<b>04</b>
(c) Write down the lost and found procedure.	<b>07</b>
<b>OR</b>	
<b>Q.5</b>	
(a) Explain lighting.	<b>03</b>
(b) Explain different types of curtain.	<b>04</b>
(c) Write down the inter departmental co-ordination with housekeeping.	<b>07</b>

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