

GUJARAT TECHNOLOGICAL UNIVERSITY
B.PHARM SEM 2/4/6/7 • EXAMINATION – SUMMER-2019

Subject Code: 1990001**Date: 21/05/2019****Subject Name: Contributor Personality Development Program****Time: 10:30AM TO 01:30PM****Total Marks: 80***There are 33 questions (in 4 sections) in this question paper.**All questions are compulsory.*

Section A

Instructions: This section has two scenarios. There are 4 questions in each scenario. Read carefully before answering the questions that follow. All questions are compulsory. For each question, choose ONLY ONE option which you consider the most appropriate and mark it on the answer sheet given to you.

Marks: 20

Scenario 1:

Thousands of women every year, especially in Punjab and Haryana, fall prey to marital fraud by Non-Resident Indian (NRI) spouses. After marriage, the NRI grooms abandon their wives and leave suddenly.

A small group of affected women, have decided to come together to fight back, not only for themselves, but also for thousands of others who are affected like them.

Bringing the offenders to justice is not simple, as there are no existing provisions in law to effectively address this kind of crime. These women have collaborated with the Regional Passport Office (RPO) to take action, like suspending the passports of the NRI spouses & withdrawing their visas, so that they can be brought back to face the law in the country.

The RPO offered these women a space to work in, along with a dedicated telephone line to reach out to other such victims, and gave them basic training on how to process complaints. They help scores of affected women collect the necessary documents, copies of FIRs, etc. and prepare all the details needed for the suspension of passports.

Source: Jan 21, 2019; www.indiatoday.in

1. What made these women come together to take action?
 - a] They believed “We will get justice if people see that so many of us have been affected”.
 - b] They believed “Together, we can make sure that our situation is taken into consideration by the concerned authorities”.
 - c] They believed “It’s up to us to find answers to our troubles”.

2. What kind of thinking would best help the RPO and the government, who have the necessary authority and power, to address this issue?
 - a] We can counsel the affected women and help them come out of their troubles.
 - b] We can strengthen the self-esteem & confidence of women so that they themselves can fight back.
 - c] We have the power to punish the men and deliver justice to these poor women.

3. What kind of thinking will have a long-term impact?
 - a] Strict implementation of punishment to the men who are found guilty of abandoning their wives after marriage.
 - b] Helping families to understand that getting their girls married off is not an end to their responsibilities.

4. What would be a smarter thing to do when trying to solve tough problems?
 - a] We must find solutions that prevent problems from occurring.
 - b] We must keep finding solutions to problems as they come.

Scenario 2:

Indore, a populous city in Madhya Pradesh, was declared as the cleanest city of India three years in a row.

There's been a war against garbage, with both the Municipal corporation and the citizens coming together. Some of the steps taken:

- The municipal corporation now collects garbage door-to-door, including slums and illegal colonies for a minimal price. Large public dustbins which usually overflowed with garbage & several garbage spots have been removed.
- Main roads are swept thrice a day; mechanical sweepers are used; roads are washed every night with pressure jets to make it dust free.
- Municipal officials have become alert & charge fines from offenders.
- The municipal commissioner himself makes daily inspections.
- Huge awareness campaigns on radio, TV, etc. have helped to change the attitude of the public.

People feel their city has never been cleaner and they want to keep it that way.

Source: March 6, 2019; www.indiatoday.in

5. Why do you think the citizens of Indore cooperated with the government in keeping their city clean?
 - a] As residents, you want your surroundings to be clean wherever you go.
 - b] It is the duty of citizens to support such government initiatives and report offenders to authorities.
 - c] Government and citizens need to work together to put systems in place to change the way things usually work.

6. The government aimed for a clean city. What kind of thinking would've helped them the most?
 - a] How do we ensure quality standards are maintained across the city? Let's consult with some private companies who can help us.
 - b] How do we help the citizens adopt new behaviors towards keeping our city clean?
 - c] We get a lot of funds. Let's mobilize our workforce and implement our plans efficiently.

7. For any large institution that wants to implement a big initiative, what kind of thinking would help them?
 - a] If there are too many roadblocks and complexities, we should re-think attempting such a project.
 - b] If there are too many roadblocks and complexities, we should re-think on the approach to achieve the project goal.
8. Which government worker's thinking do you agree with?
 - a] We face a lot of issues on the ground. We can help the Municipal officers by communicating information about what is happening on the ground.
 - b] We face a lot of issues on the ground. The municipal officer will have to direct us on how to solve them.

Section B

Instructions: There are 10 questions in this section. All questions are compulsory. Each question has 2 statements. Select ONLY ONE statement that you feel is closest to your thinking and mark it on the answer sheet given to you.

Marks: 20

9. I believe that speeding on the highway is a thrilling adventure,
 - a] but a threat to other drivers.
 - b] but only for experienced drivers.
10. If one happens to find a library book in the college canteen, the smart thing to do is to -
 - a] return it to the library directly.
 - b] leave it there, as the student who has lost it is likely to come searching for it.
11.
 - a] The project I am proud of, is the one which challenged me to do my best.
 - b] The project I am proud of, is the one which got excellent grades.
12. What if your aunt requests you to teach a cousin, and that too a subject you yourself are not comfortable teaching?
 - a] "I would prefer to spend time to prepare myself for teaching that subject".
 - b] "I would prefer to find someone who's good in the subject to do a better job of teaching my cousin".
13. If an inter-college & a state-level cricket tournament are happening at the same time, which one would you tell your friend to choose?
 - a] Go for the state-level cricket competition as the 12th man (substitute player).
 - b] Go for the inter-college competition as the captain of the college cricket team.
14. In resumes, it is best to write about the variety of work done –
 - a] So that employers are impressed by the range of experiences.
 - b] So that employers find a range of abilities that can be leveraged.
15. Your friend is preparing for Group Discussion. What would your advice be?
 - a] Ensure that you are able to put forth your point of view convincingly and with confidence.

- b] Ensure that you are able to raise the quality of the discussions through your participation.
16. For any big project to succeed, you need people –
- a] who have worked on such projects earlier.
- b] who work through the problems that come up.
17. a] When you do well in an interview, it's time to celebrate your success.
- b] When you do well in an interview, take out time to find out why you succeeded.
18. a] When doing an internship, the important thing is to get a mentor who can give work according to your capability.
- b] When doing an internship, the important thing is to seek work from your mentor which pushes you to improve your capability.

Section C

*Instructions: This section has 5 questions. All questions are compulsory. Each question has 4 statements. Rank the statements in order of your preference **from most contributive to least contributive**. Choose **ONLY ONE** option (out of the 4 given) that is closest to your ranking and mark it on the answer sheet given to you.*

Marks: 10

19. A taxi driver (working for a company with an app) finds a bag at the end of the day. He contacts all the customers who travelled in his taxi that day to find out who the owner is, because – *(Rank in order of most contributive option to least contributive option.)*
1. Whoever had lost it, maybe worried about their belongings.
 2. If he doesn't do it, the company he works for may lower his rating.
 3. The customer who left it in his taxi must be expecting the call from him.
 4. He has to ensure that the lost bag gets delivered to the correct person.
- a] 1-4-2-3 b] 4-1-3-2 c] 4-2-1-3 d] 4-3-1-2
20. Digant, a student, gets an internship opportunity in sales, where he needs to assist a senior sales agent sell door-to-door. Which of these criteria would he use to decide whether to take this up? *(Rank in order of most contributive option to least contributive option.)*
1. Will it help me in understanding people and their needs better?
 2. Will it help me build good networks and connections with people?
 3. Will it help me develop my communication skills?
 4. Will it really add relevant experience to my resume?
- a] 3-4-2-1 b] 4-1-3-2 c] 2-4-1-3 d] 1-3-2-4
21. You are a regular commuter on local trains and you see that many people travel on the footboard. Why is it important to avoid standing on the footboard of a train? *(Rank in order of most contributive option to least contributive option.)*
1. Otherwise, you would have to pay a fine to the station master.
 2. As a citizen, you need to respect safety rules laid down by the law.
 3. It is not only dangerous for yourself, but also motivates others (especially the youngsters) to try such risky activities.

4. It will put your life at risk.
a] 2-3-4-1 b] 2-4-3-1 c] 3-4-2-1 d] 4-3-2-1
22. With drastic climatic changes, dry spells, and rivers drying up, some senior citizens are actively involved in water conservation and restoration initiatives. Which one of them has the widest scope of contribution in their communities? (*Rank in order of most contributive option to least contributive option.*)
1. Mr. Shagun has promised never to waste water at home.
 2. Mrs. Mittal takes the responsibility to educate all the people in her locality about various water conservation and restoration possibilities.
 3. Mrs. Pillai takes the responsibility to get the Municipality to unclog gutters as and when required in their locality to improve the ground water levels.
 4. Mr. Uday takes the responsibility to inform his building authorities about setting up rainwater harvesting system in their building.
a] 2-3-4-1 b] 3-2-1-4 c] 3-4-2-1 d] 4-3-2-1
23. A popular actor stopped endorsing carbonated soft drinks after a school girl asked him “Why do you support poison?”. Why did he do so? (*Rank in order of most contributive option to least contributive option.*)
1. He did not want any controversy or negative publicity associated with his name.
 2. He realized that he has to be careful about what he promotes, as people believe in him.
 3. He is popular enough to get more endorsement offers. So, letting go of one is not a big deal for him.
 4. He has to take responsibility for what he endorses and the consequences of the choice on others.
a] 4-2-1-3 b] 4-2-3-1 c] 2-4-3-1 d] 2-4-1-3

Section D

Instructions: There are 10 questions in this section. All questions are compulsory. Each question has 3 options. Select ONLY ONE option that you feel is the most appropriate and mark it on the answer sheet given to you.

Marks: 30

24. A Technical Officer with 10 years of experience is looking to change his company. His criteria for accepting a new job should be –
- a] Any job that gives him the opportunity to take on larger responsibilities and risks.
 - b] Any position that gives him the opportunity to learn and develop himself more in his field.
 - c] Any company that offers him the position of Chief Technical Officer (CTO) with an increment in the pay package.
25. Rakesh finds Organic Chemistry very difficult. What could he do to prepare for his upcoming exam?
- a] He could take help from his classmates or teachers to study only the important topics for the exam.
 - b] He could clarify the fundamental principles underlying each concept to help him appreciate the subject and prepare better.
 - c] If he has already tried enough, then no point in trying to spend more time studying the subject further.
26. During a job interview, which of these questions by an interviewer will bring out your true potential?
- a] What kind of challenges do you want to work on?
 - b] What kind of work-life balance do you expect in this organization?
 - c] What kind of role do you expect with your skillsets?
27. A business analyst creating reports for various teams in the company ensures that whatever he gives is perfect and error-free because:
- a] People look up to him as a role model for making error-free reports.
 - b] His reports influence the decisions taken by other teams, and an error can be expensive to the company.
 - c] He will not be respected in the system, if he doesn't.
28. Your elder sibling is getting married, and your parents ask you to take up the responsibility of arranging the food caterers. You take it up because:
- a] You have done something similar earlier and you can do it again successfully.
 - b] You have the support of parents & friends who will help & guide you through the process.
 - c] You have to do everything from scratch, find out everything by yourself, etc. – which is so exciting.

29. An advertisement for a shampoo was withdrawn as wrong facts were shown. Under what conditions should an advertising agency apologize to the public?
- Only if it is proved in a court of law & the court orders them to apologize.
 - Only if they have set up wrong expectations in the minds of people.
 - Only if the client is willing to apologize after considering the long-term consequences on customers.
30. A teacher who has been teaching Maths to engineering students for 25 years is challenged by a student, who claims that his approach/method is superior. Which thinking appeals the most to you?
- Being challenged constantly is what is best about being a teacher.
 - This opportunity helps teachers handle smart students who try to show-off.
 - This is what allows teachers to update themselves & learn more about their subject.
31. Your coach selects you as one of the goal-scorers for the college football tournament. What will be your focus during the matches?
- To showcase your style of scoring goals.
 - To learn and try different ways of scoring goals.
 - To help your team win even if it means letting others score goals.
32. How is a Contributor's Resume different from regular resumes?
- It communicates all information about oneself correctly.
 - It highlights one's capabilities which have direct implications to the job & company.
 - It covers all aspects of one's career life in details.
33. You decide which certificate course to take up:
- Based on what your friends have taken up.
 - Based on recommendations from teachers, seniors, career counselors, etc.
 - Based on finding out what you believe will be the best for you.