

GUJARAT TECHNOLOGICAL UNIVERSITY
BHMCT- SEMESTER-VI- • EXAMINATION – SUMMER 2018

Subject Code:163302**Date:30/04/2018****Subject Name: Room Division Management - I****Time:10:30 AM TO 01:00 PM****Total Marks: 70****Instructions:**

1. Attempt all questions.
2. Make suitable assumptions wherever necessary.
3. Figures to the right indicate full marks.

- Q.1 (a)** Explain duties & responsibilities of Front Office Manager **07**
- (b)** Narrate the Policies of Indian Govt. on Ecotourism Development. **07**
- Q.2 (a)** What is FIVE Globes of Ecotels? Explain them in brief with examples. **07**
- (b)** What is role of Control Desk? Explain the functions of Control desk supervisor. **07**
- OR**
- (b)** Differentiate: **07**
- a) Revenue Vs Profit b) Yield Vs Revenue
- Q.3 (a)** Give the various stain removals for 1. Lipstic 2. Nailpaint 3. Turmeric **07**
4. Curry 5. Ink 6. Blood 7. Tar
- (b)** Draw and explain 1. calendering machine, 2. Hydro-extractor **07**
- OR**
- Q.3 (a)** Explain the points to be considered before purchasing of Linen **07**
- (b)** List & explain various forms & formats maintained in Housekeeping (minimum 14) **07**
- Q.4 (a)** Describe elements of design in brief. **07**
- (b)** Explain architectural methods of lighting used in hotel. **07**
- OR**
- Q.4 (a)** List out various types of Fabrics and linen. **07**
- (b)** Classify types of carpets with two examples of each **07**
- Q.5 (a)** Enlist 14 ecofriendly practices used in ecotels. **07**
- (b)** Name any ecotourism sport/ destination in India along with its features **07**
- OR**
- Q.5 (a)** Differentiate between On premise & off premise laundry **07**
- (b)** Draw the format Duty Roster with an illustration. **07**
